

# EDC ActiveWeb Searching for indexed files using full text search and ordering the box

Prepared by Caroline Chew
IT Business Consultant
Formfile Records Management Group



This is a guide that created for customer that would like to search for indexed file then order for the box .

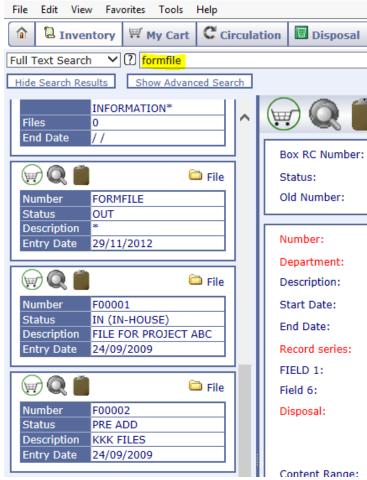
Please go to <a href="https://docstorage.formfile.com.au/rcweb/">https://docstorage.formfile.com.au/rcweb/</a>

# 1. Search for file or files and place box order

1. Please select the search option as "Full Text Search"



2. Enter word or description you would like to search on "Enter a search criteria to begin...". For example: formfile. This will return all items with information listed with Formfile on the left panel.





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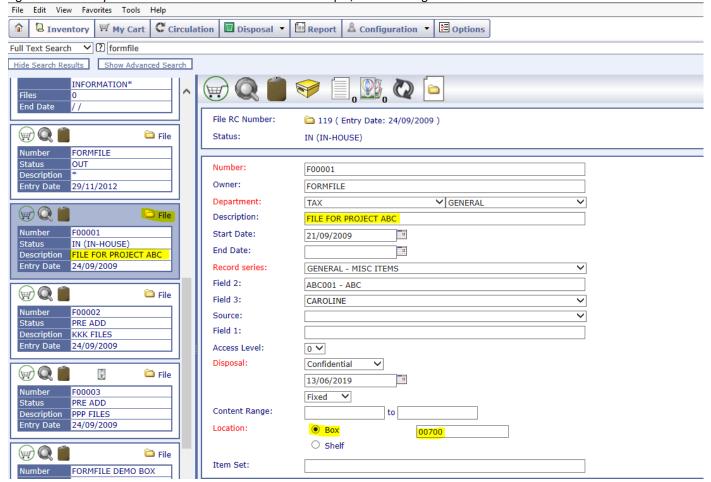








3. Scroll through item you would like to order. Once you found the item, click the item, more detail information will show on the right. Please verify whether the item is File or Box. For example, the following File information which is in box 00700.





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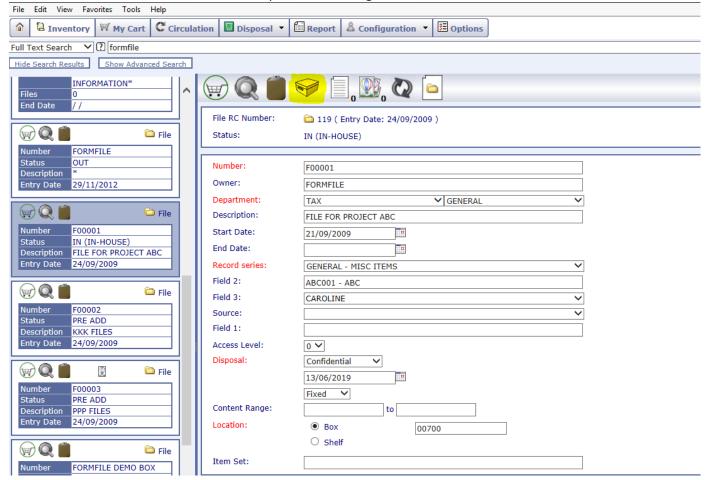








4. Select the box to order for the box. For example, the following box information show below.





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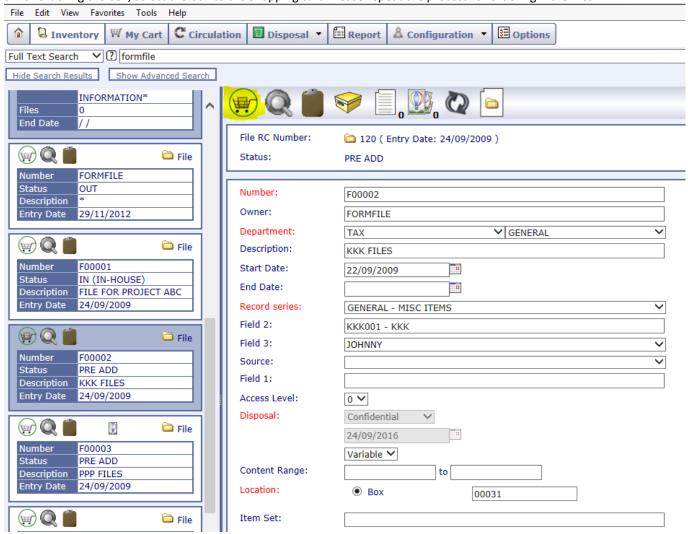








5. For ordering the box, select the box to the shopping cart. Please repeat the process for ordering more files.





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6. To finalise the order, select the My Cart tab. You can add other items to the oder. Once finished, select the delivery type and proceed with Submit Order.



# 2. Contact us

### **Archive Enquiry:**

Customer Service Archive
03 9575 6622
customerservice@formfile.com.au

### **ActiveWeb or Client Web Enquiry:**

Caroline Chew
03 9575 6615
0411 471 900
caroline@formfile.com.au



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